**Sai charan.Ponnathi,**

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**: +91-9632275577**

### Career Objective

To secure a challenging, and rewarding position in a reputed, growing organization, where I can put to use my experience & knowledge to its best.

**Profile Highlights**

* Deployment and administration of MS-Windows Server 2003, Windows server 2008, Win 8, Win 7, Windows XP, Windows 2000, Windows NT.
* Good Knowledge in Managing and Monitoring Stock Levels & Procurement of IT Equipments.
* Hands on experience with different hardware platform like HP and DELL.
* Strong **Desktop & Laptop** system internal support experience.
* OS installation: - Win 2000, Win XP, Win Vista, Windows 7, Win Server 2003, 2008.
* Good knowledge in configuring **Virtual Machines** and **Raid Configuration in Servers**.
* Extensive proficiency with **computer software, hardware** and associated operating systems.
* Exceptional familiarity with network and computer’s & server’s.
* Good Knowledge in **Installing & Configuration, Updating Firmware** in Cisco Routers & Switches.
* Proficient in **LAN, WAN** and **Wi-Fi Technology** troubleshooting & Resolution.
* Excellent knowledge of **TCP/IP, HTTP, DNS, DHCP** and exchange.
* Having fast understanding and Quick learning capabilities.
* Having good communication skills and maintaining good interpersonal relationships.

**Professional Experience**

**NCC Infra Pvt Ltd.**

A BOT (Built, Operate & Transfer) in Roads and infrastructure sectors.

Position: **Sr. System Engineer** - **(**January-2014 to till date**)**

**PROJECT**

BANGALORE ELEVATED TOLLWAY PVT LTD,

Location: **Bangalore**.

Client: **NHAI**

Roles & Responsibility

* Configured basic level of Switches according to the Site requirement.
* Cisco Routers & switch install & configured as per site requirement.
* Configured VOIP & VPN from site to head-office.
* Router Configuration & install Through Static IP address, peer to peer Virtual Private Network Solution.
* Implementing, Managing and Maintaining a Windows Server 2003 Network Infrastructure.
* Manage Domain environment for five sites through remote support (Team Viewer, VNC).
* Application Software: - Win XP/Win2007/Win Server 2003, Microsoft Outlook 2000/2003/2007, Symantec Endpoint Protection management server 12.0 versions etc.
* Install new software releases, system upgrades, evaluate and install patches and resolve software related problems.
* Monitoring & troubleshooting the network problems Windows Desktop’s Laptop’s and Server’s Hardware.
* Prepare and deliver new laptops, PCs, Printers and other IT hardware.
* Installation and Maintenance of DeskJet Printers and Network Printer (Xerox Work Centre 7345, HP 5550dtn, HP4600, HP2015n).
* Managing HP Proliant ML380 Servers and its configuration.
* Install, maintain and manage Symantec Security Antivirus Centralized Package.
* Keep updated records of service & maintenance agreements.
* Inventory management & Documentation.

**Prithviraj Infrastructure Pvt Ltd.**

IT Support & Maintenance in Roads and infrastructure sectors.

Position: **System Engineer** - **(**August-2009 to December-2013**)**

**PROJECT**

SWARNA TOLL WAY PVT LTD,

Location: **Hyderabad**.

Client: **IJM India Pvt Ltd.**

Roles & Responsibility

* Installation, configuration and system administration of windows 2003/2000 network with running DHCP, DNS server.
* Installation of RAID on IBM and HP Servers.
* Maintaining inventory of all computers, servers and software with OCS Inventory software.
* Installation and managing Biometric attendance machine (Tech Support).

**Site Management**: To manage the IT infrastructure & maintain zero downtime on all computing resources.

**Mailing System:** Maintaining Exchange 2003.

**Tuning/Capacity Planning**: Analyzing, monitoring and reporting performance statistics and providing inputs regarding resource utilization, storage requirements.

**Security Management**: Ensuring that security operations and procedures are adhered to by setting up NT for maximum security.

**License Management**: To maintain and keep check on the License on all Microsoft Products and other related software within the organization.

**Antivirus Management**: Responsible for updating of critical patches and fixes provided by Microsoft and Antivirus companies.

**Backup Management**: To take backups on servers as per organizational policy within the organization so as to facilitate no loss of data in times of disaster.

**User Helpdesk**: Providing second level support to the users for Microsoft products & other user-specific software.

**Project Implementation**: Execute project within given timelines & maintain quality @ all stages and planning proper delegation of resource for execution of project

**Vendor Management**: Monitoring SLA’s with vendors and revisiting the same for better uptimes.

**Client Management**: Understanding and executing client requirement on technical front according to processes & procedures.

**Technical skills**

**Routing Protocols :** EIGRP, OSPF, RIP, IP Static Routing and HSRP.

**Switching :** VLAN, VTP, STP, Ether channel.

**Hardware :** Catalyst 2960 / 4500 / 6500 series switches

**Hardware Tools :** Multi meter, cable tester, Card tester, soldering de-soldering.

**WAN :** HDLC, PPP, and Frame Relay. **Infra services :** DHCP, DNS, SMTP, FTP**,** and TFTP.

**Security :** ACL, NAT, VPN, IPSec Tunnel, and Port Security.

**Operating Systems :** Cisco IOS, Windows 2000 / XP / Vista / 2008 & 2010, Windows server 2000 / 2003.

**Office Package :** Microsoft Word, Excel, PowerPoint, Microsoft Outlook Express.

**Database :** Oracle Client & Server 9i, 10i & 11g Database Installation.

**Networking :** Fiber Optic Equipments and Cabling, Ethernet equipment and Network IP cameras.

**Application software :** Photoshop, Adobe reader, Win-rar, DVD Convertor, Nero.

**Educational & Technical Qualifications**

* Bachelor Degree of Electronics & Communication’s {**E.C.E**} from JNTU University in 2009 with 2ed class.
* IPE from Intermediate State board with 2ed class.
* SSC from Secondary School Certificate State board with 1st class.
* Cisco Certified Network Associate CCNA (Routing & Switching) Trained.

**Trainings**

* One month Training on **Routing & Switching** at E-Mind institute at Bangalore.
* Two months Training on **Toll Management System** from EFKON India Pvt Ltd.
* One month Training on **Hardware & Networking Management** from PVR Chamber at Hyderabad.

**Personal Details**

Name : Sai Charan.Ponnathi

Father’s Name : P.Venkat Rao (Late)

Date of Birth : 19th June 1986

Marital Status : Married

Permanent Address : S/O P.Venkat Rao (Late)

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Sr. System Engineer IT

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Opp: Moog Controls Ltd

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Languages Known : English, Telugu, and Hindi

References : - - - - - - - - - - - - - -